

FREQUENTLY ASKED QUESTIONS:

WHAT IS THE TIMELINE OF EVENTS:

Gates to the event will open at 9:00 A.M. The puck drops at 10:35 A.M. The game is expected to last until 1:00 P.M. Buses may depart early from the event if needed.

WHAT IS THE COST OF THE EVENT:

Children that are in grades K-12 and official school staff or chaperones that participate with an organized school group will be offered \$10 tickets until Wednesday, January 25. If your school is using a field trip form, forms will be due no later than this date. All other patrons are subject to standard ticket pricing.

WHAT IS TRANSPORTATION LIKE?

All schools will arrive via school-organized transportation. Buses will have specified loading and unloading points that will be provided to the schools in advance. Buses are exempt from the \$5.00 on-site parking fee.

WHAT CAN MY CHILD EXPECT AT THE GAME?

Schools will be seated together by section. Their chaperones and/or teachers will be responsible for maintaining control of their classes. Games are played on ice, thus the arena can be chilly. Please dress accordingly. Loud music and flashing lights can be expected throughout the event. Children are permitted to bring in noise-canceling earmuffs if they wish.

WHAT DOES LUNCH LOOK LIKE?

Children are permitted to bring in their lunch in a brown paper bag that is no bigger than 12" x 12" x 6". All other bags are subject to our Clear Bag Policy found online here:

https://www.railyarddawgs.com/patron-policies-procedures. Children may also pre-order a \$5.00 kids meal using their school's field trip form. Kids meal includes a turkey sandwich, chips, cookie, and bottle of water. Concessions stands will be open and accept cash or card.

WHAT KIND OF SPECIAL ACCOMODATIONS DO YOU HAVE?

ADA seating is available, please specify that on your field trip forms. Two single-user all gender bathrooms are available, along with many multi-user male and female bathrooms. There will be a specified area for children to eat lunch if they have food allergies. Teachers and/or chaperones will be responsible for taking the correct measures on a case-by-case basis.